

Iron Horse Country Ranch – 2023 Camp Policy Statement
of
Iron Horse Country Ranch LLC
9100 E. FM 243
Bertram, TX 78605
(512)917-5733

We are a licensed Texas Youth Camp and adhere to all regulations put out by the Texas Department of State Health Services.

Philosophy/Mission Statement

Iron Horse Country Ranch LLC's Camp was created to give children and their families a better exciting outdoor environment that was safe to explore and to encourage that exploration through the use of motorcycles. The use of dirt bike motorcycles and animals on our ranch has engaged people with nature. We encourage families and their children to connect with each other through their shared experiences and memories created at the ranch.

Background/Qualifications

Iron Horse Country Ranch and Summer Camp was established in 2007 by the owner and family for the enjoyment of families and kids to ride motorcycles. Over many years as a hobby, riding has turned into a passion for the Turners to keep the dream alive for kids, so they have a place to learn and ride. The ranch was started in 2007 with the first camp taking place in 2008 and has grown into one of the only motorcycle camps in the country for children. The owner and family have ridden motorcycles for the past 40 years. The owner says, "We have watched our kids and friends grow up on the ranch and would like to pass on the great experiences to others. The motorcycles have really been the key to getting kids to have fun outside. Starting the camp years ago, we obtained more formal training with teaching through the Motorcycle Safety Foundation Certified Instructor program from Honda's Training Center. We have put hundreds of riders through our program to date without any serious injuries. We have refined our equipment and motorcycles, continually updating our training program to improve it and make it easier for kids and parents to ride safely. We have become the only successful camp in Texas or the U.S for riding because we have found the right way to manage riders, equipment, and terrain to minimize the risk of injury in our unique summer camp program." We have certifications from Honda Motorcycle Safety Foundation, Texas Health Department, American Red Cross Safety organization, Certified Lifeguard and Parental and child safety organizations.

All of our staff are specifically trained in our program of motorcycle education for children riders; that combined with a low ratio of campers to staff assure you of a safe riding experience at the ranch. Your child's safety is our main concern.

Age and Number of Children Accepted

Iron Horse Country Ranch LLC may have 32 children per session. This number is based on the bus capacity, bunk capacity and employees per the ratio and training area we would like to provide for the campers. We reserve the right to increase or decrease the number per week. Iron

Horse Country Ranch LLC provides camp services for children between the ages of 8 and 13 years.

Iron Horse Country Ranch LLC strictly complies with Texas Department of State Health Service for Youth Camps.

Hours of Operation

Iron Horse Country Ranch LLC will accept children from 9:00am to 5:00pm, Monday – Friday daily for Day Camp Weeks. Hours for Overnight Weeks are Monday 9:15am for ranch self-drive . All parents must pick up overnight campers by 2pm on Fridays. For shuttles service: see schedule online for pickup and drop off times.

Fees

Camp fees are strictly based on the session contracted for services. Iron Horse Country Ranch LLC will not adjust camp fees for late arrival, early pickup, or missed days. *Camp runs rain or shine.*

Fees for each Week Session Summer 2023:

Summer Sessions run weekly. Day Camp is one week, from Monday - Friday (Day Camp is \$1,290.00). Overnight Camps have 6 weekly sessions, from Monday - Friday (Overnight Camp is \$2,240 per session). Prices are subject to change.

Registration Fee:

Iron Horse Country Ranch LLC charges \$125.00 per child as an initial registration fee. This fee is part of the total session fee – (If \$1,240.00 or \$1,890 fee , the remaining balance will be due 30 days before session start date). The registration fee covers administration cost and reserving your camper’s place in a session. The registration fee is not refundable. The remainder of Camp fees are refundable up to 30 days before camp start date when a request is given 30 days prior to the session start date by mail or email info@ironhorsecountry.com. Switching weeks, then cancelling, uses first date of changed week which must be 30 days , not the week you changed to, then cancelled. Only unused services or products, no partial weeks are refundable.

Payment Information:

Parents must pay camp fees on or before the 1st day of each session. Payments may be made by check, cash, or credit card. Credit cards which will be accepted are: Discover, Master Card, or Visa. If fees are not paid within 1st day of their session start date, the child will not be allowed to attend the facility until all amounts due are received in full.

Returned Check Fee:

The parent must pay a \$35.00 fee for all checks returned unpaid. If a check is returned unpaid, all future payments by the parent must be made in cash.

Overtime Fees:

Iron Horse Country Ranch LLC will charge an overtime fee of \$1.00 per minute if a child is not picked up by the scheduled time. If a child is not picked up within 5 minutes of the scheduled time, the per minute late fee will start accruing from the scheduled pickup time. This overtime fee must be paid when the parent picks up the child. This fee will only be charged by the discretion of the driver. Other parents are waiting for their children and the driver has other engagements to meet. Please call the camp ahead of time, if you know there is going to be a conflict.

Collection Fees:

If any payment obligation is not paid when due, the parent is responsible for paying all costs of collection, including reasonable attorney fees, whether or not a lawsuit is started as part of the collection process.

Refunds:

Refunds (less registration fee and 3.5% if credit card is used) are given ***30 days prior to the camper's first day of camp.***

No refunds are given when it is less than the 30 days before camp start date.

COVID-19 Related Refunds: Refunds less than 30 days involving coronavirus illness will be made on an individual basis and will involve submitting a positive test result of the camper involved (less registration fee and 3% if credit card was used).

Termination of Camp Services

Iron Horse Country Ranch LLC retains the right to terminate a child's enrollment without notice for the following reasons:

- A child's behavior is destructive, uncontrollable, violent, or threatening to the other children or providers at the camp facility. This determination is made at the sole discretion of the Provider.
- A parent's behavior is threatening or abusive to the other children or providers at the camp facility.
- Camp fees are not paid in full or delinquent.
- Child does not demonstrate the ability to handle a motorcycle in a safe manner. (Children must be able to ride a bicycle with full confidence before coming to the Iron Horse Country Ranch Camp.

All terminations of this type can be made effective immediately and no refunds.

Holidays, Vacations, Miscellaneous Closings

Iron Horse Country Ranch LLC will not provide camp services on the following federal holiday: 4th of July, but no others, and only if the 4th of July lands on a Monday through Friday. The child

care fees will not be adjusted for the holidays during which Iron Horse Country Ranch LLC is closed.

The parent is responsible for arranging for alternate childcare for closings for emergency reasons. The childcare fees will be reduced proportionately for the days during which Iron Horse Country Ranch LLC is closed.

Program Activities

A child should not bring toys or electronics (with the exception of a cell phone) from home. Toy weapons, such as guns or knives, are absolutely prohibited. Iron Horse Country Ranch LLC is not responsible for lost or broken toys or electronics brought from home.

Iron Horse Country Ranch LLC will post a weekly session activity chart, which will detail the activities for the session.

The parent must sign a general release authorizing Iron Horse Country Ranch LLC to engage in the activities of the ranch which include but not limited to dirt motorcycle riding, swimming, and animal interactions with the child.

Meals

Meal times are generally at the following times:

Breakfast (Overnight) 8:45
Mid-morning snack: 10:00 a.m.
Lunch: 11:30 p.m.
Mid-afternoon snack: 2:00 p.m.
Dinner (Overnight): 5:00pm
Evening Snack: 8:00pm

Snacks will be served by Iron Horse Country Ranch LLC.

A Meal Plan is available for purchase for Day Camp Weeks. Sack Lunches must be provided by parents if lunch is not purchased. All meals are provided for Overnight Weeks.

Parents should inform Iron Horse Country Ranch LLC of their child's favorite snacks. Iron Horse Country Ranch LLC may incorporate these foods into its snack menu.

Parents are to notify Iron Horse Country Ranch staff of any allergies -food or other health concerns on Registration form. Alternative foods/snacks will be made available. Parents are welcome to supply special foods as needed as well.

Supplies

The parent is responsible for providing the following items to Iron Horse Country Ranch LLC for the benefit of the child whenever reasonably requested by Iron Horse Country Ranch LLC: Sack lunch if Meal Plan is not purchased, extra pair of clothes (pants for dirt bike riding and shorts for extra pants), socks, shoes that cover the ankle (hiking boots), bathing suit, towel, sandal/flip flops and sunscreen.

Iron Horse Country Ranch LLC will be responsible for providing the following items: Food and drink for snacks and Meal Plan, all dirt bike motorcycles, safety gear, lockers to store personal belongings, personal hygiene items such as soap and hand towels. If your child has special needs please advise us in writing or furnish those items. For Overnight Weeks, IHCR will supply a bed with a covered mattress, all meals and snacks, all the above mentioned items. **Overnight Campers must bring their own pillow, bedding (blanket/sleeping bag), toiletries and clothing for the week as per the list provided.**

Medical Care Information

The parent must provide Iron Horse Country Ranch LLC with updated medical information, including current health insurance regarding his or her child, including information regarding the child's medical problems, immunizations, allergies, regular medications, physical handicaps, or restrictions on the child's physical activities. Information should also be provided as to whether the child has had measles, chicken pox, mumps, whooping cough, or any other contagious disease. This information should be provided to Iron Horse Country Ranch LLC on registration form prior to the child's first day of camp.

If a child becomes ill, Iron Horse Country Ranch LLC will first try to reach the parent. If the parent cannot be reached, Iron Horse Country Ranch LLC may contact the child's physician.

In case of a medical emergency, Iron Horse Country Ranch LLC will obtain the necessary emergency medical care for the child, including but not limited to transportation to an emergency room. The parent will be responsible for all costs and expenses incurred in connection with any medical care provided to the child, including the cost of transportation. Iron Horse Country Ranch LLC does not cover medical cost or provide accident insurance.

Sick Child Policy

The goal of Iron Horse Country Ranch LLC is to keep both the children and the camp workers healthy. Therefore, if a child exhibits any of the symptoms listed below, the child will not be allowed to attend the camp facility until the symptoms are no longer present or unless the parent has obtained a statement from the child's doctor that the child is not contagious. The final decision as to whether a child will be admitted to the childcare facility will be made in the sole discretion of the director.

This policy applies to the following symptoms:

- a. Fever of 100 degrees F or higher
- b. Irregular breathing
- c. Vomiting
- d. Persistent and/or excessive crying
- e. Child is not feeling well enough to participate in activities

If a child exhibits any of these symptoms while present at the camp, the parent will be notified and must immediately remove the child. The child may be isolated from the other children at the camp facility until the parent arrives.

The parent is expected to inform Iron Horse Country Ranch LLC of any illness or problem of a child that might affect other children at the camp.

The parent is responsible to arrange for alternate care if the child is sick or is otherwise unable to attend the camp. Camp fees will not be adjusted for the days that a sick child does not attend the camp.

Iron Horse Country Ranch LLC will administer prescription and over-the-counter medication to a sick child. The parent must complete a medication consent form listing the type of medication, the dosage, the time of day it should be administered, and any side effects or special instructions. All medications must be in the original container with the child's name on it.

Emergencies

In case of an emergency, Iron Horse Country Ranch LLC will first try to reach the parent. If the parent cannot be reached, Iron Horse Country Ranch LLC will then contact the child's emergency contact person(s) as listed on the Registration form.

It is unavoidable that children will incur scratches and scrapes while playing or riding motorcycles. These minor injuries will be treated by Iron Horse Country Ranch LLC staff with antiseptic and a bandage. Iron Horse Country Ranch LLC staff will inform the parent of the minor injury and the treatment provided.

Discipline

Iron Horse Country Ranch LLC will explain the rules of the camp to all children under its care, as appropriate. When a child understands the rules but chooses not to follow the rules, then Iron Horse Country Ranch LLC may discipline the child using age-appropriate techniques, which consist of the following: Expectations and consequences will be discussed with campers. Campers learn what is expected of them, what the instructor's limits are, and the consequences for their actions, thereby reducing behavior problems in the camp.

System of consequences:

- A) Verbal warning
- B) Time out from activities (5minute, 10 min., 15 min.)
- C) Call to parent
- E) Conference with the parent and camper

F) Loss of the privilege to come to camp. If necessary, Iron Horse Country Ranch LLC will discuss other options with the parent. There is no refund if a child has to be dismissed from camp due to bad/unsafe behavior.

Pickup of a Child

To ensure the safety of the children attending the camp facility, Iron Horse Country Ranch LLC has established the following procedures for the pickup of a child from its facility: All persons picking up child must be on Registration form or child must be sent with note from parent of person to pick up child that day.

The parent must inform Iron Horse Country Ranch LLC in advance if someone other than the parent will pick up the child. If the parent has not provided Iron Horse Country Ranch LLC with such information, the child will not be released to the individual(s), and the parent will be notified.

Parent Participation

During our Friday Parent Show Day, parents may come to camp to watch any of the activities from our safety zones. Communication between parents and our staff is important in maintaining a high-quality camp. All comments and suggestions regarding services are welcome. **Please: no pets allowed on the ranch.**

Future Enrollment

Payment of the session fee will hold a child's spot open. Iron Horse Country Ranch LLC will not hold a child's spot open unless the parent has signed the Registration Form and Release Form contracts, completed all required forms, and paid the session fee. Fees will be refunded with 30-day notice of cancellation to session start date unless otherwise noted. After that a \$125.00 cancellation fee applies and the balance will be refunded if family emergency with proof of doctors note. Once session starts no refunds for any reason, child's health, weather, or any other reason.

Iron Horse Country Ranch - Camp Registration Form and Release Form

The parent must review and sign the Registration form and Release forms prior to the child's first day of care and payment.

Child Abuse and Neglect

Iron Horse Country Ranch LLC will carry out its obligation to report all suspected cases of child abuse and/or neglect to the proper authorities.

Child Care Regulations

Iron Horse Country Ranch LLC operates in full compliance with all Texas and local youth camp regulations.

By enrolling your child in our camp, you agree to the above policies of our camp.