

Iron Horse Country Ranch – 2026 Camp Policy Statement
of
Iron Horse Country Ranch LLC
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Bertram, TX 78605
(512)917-5733

Philosophy/Mission Statement

Iron Horse Country Ranch LLC's motorcycle training facility for kids was created to give children and their families a better exciting outdoor environment that was safe to explore and to encourage that exploration using motorcycles. The use of dirt bike motorcycles and animals on our ranch engages people with nature. We encourage families and their children to connect with each other through their shared experiences and memories created at the ranch.

Background/Qualifications

Iron Horse Country Ranch's motorcycle training facility was established in 2007 by the owner and family for the enjoyment of families and kids to ride motorcycles. Over many years as a hobby, riding has turned into a passion for the Turners. To keep the dream alive for kids, they created a place to learn and ride throughout the year. Our facility first opened in 2008 and has grown into one of the only motorcycle training grounds for children in the country. The owner and family have ridden motorcycles for the past 40 years. The owner states, "We have watched our kids and friends grow up on the ranch and would like to pass on these great experiences to others. Motorcycles have really been the key to getting kids to have fun outside. We obtained more formal training with teaching through the Motorcycle Safety Foundation's Certified Instructor program from Honda's Training Center. We have put hundreds of riders through our program to date without any serious injuries. We have refined our equipment and motorcycles, continually updating our training program to improve it and make it easier for kids and parents to ride safely. We have become the only successful training facility in Texas or the U.S for riding because we have found the right way to manage riders, equipment, and terrain to minimize the risk of injury in our unique program." We have certifications from Honda Motorcycle Safety Foundation, American Red Cross Safety organization, Certified Lifeguard and Parental and child safety organizations. All our staff are specifically trained in our program of motorcycle education for children riders. This training, combined with a low ratio of campers to staff, can assure you that your child's safety is of utmost concern. "

Age and Number of Children Accepted

Iron Horse Country Ranch LLC may have up to 32 children per session. This number is based on bunk capacity and employees per the ratio and training area we would like to provide for the campers. We reserve the right to increase or decrease the number per week. Iron Horse Country Ranch LLC provides services for children between the ages of 8 and 14 years.

Hours of Operation

Iron Horse Country Ranch LLC will accept children for our Overnight program each scheduled week beginning at 9:15am on the Monday of your child's week and ending at 2pm that Friday, after the Parent Show. All children must be picked up to go home at that time.

Fees

Camp fees are strictly based on the session contracted for services. Iron Horse Country Ranch LLC will not adjust camp fees for late arrival, early pickup, or missed days. *Camp runs rain or shine.*

Fees for each Overnight Session 2026:

There are 6 weekly sessions, each running Monday – Friday
Session Fee is \$2,480 per session. Prices are subject to change.
Extra fees may be incurred for airport pick up service, adding on an extra day/night at Iron Horse.

Registration Fee:

Iron Horse Country Ranch LLC charges \$125.00 per child as an initial registration fee. This fee is part of the total session fee. The registration fee covers administration cost and reserving your child's place in a session. The registration fee is not refundable. The remainder of Session fees are refundable up to 30 days before session start date. A request will be given 30 days prior to the session start date by mail or email info@ironhorsecountry.com. Switching weeks, then cancelling, uses first date of changed week which must be 30 days, not the new week you changed to and then cancelled. Only unused services or products, no partial weeks are refundable.

Payment Information:

Parents must pay camp fees on or before the 1st day of each session. Payments may be made by check, cash, or credit card. Credit cards which will be accepted are: Discover, Master Card, or Visa. If fees are not paid by the 1st day of the child's session start date, the child will not be allowed to attend the facility until all amounts due are received in full.

Returned Check Fee:

The parent must pay a \$35.00 fee for all checks returned unpaid. If a check is returned unpaid, all future payments by the parent must be made in cash.

engagements to meet. Please call the camp ahead of time, if you know there is going to be a conflict.

Collection Fees:

If any payment obligation is not paid when due, the parent is responsible for paying all costs of collection, including reasonable attorney fees, whether or not a lawsuit is started as part of the collection process.

Refunds:

Refunds (less registration fee and 3.5% if credit card is used) are given **30 days prior to the camper's first day of camp.**

No refunds are given when it is less than the 30 days before camp start date.

Termination of Program Services

Iron Horse Country Ranch LLC retains the right to terminate a child's enrollment without notice for the following reasons:

- A child's behavior is destructive, uncontrollable, violent, or threatening to the other children or providers at facility. This determination is made at the sole discretion of the Provider.
- A parent's behavior is threatening or abusive to the other children or providers at the facility.
- Fees are not paid in full or delinquent.
- The child does not demonstrate the ability to handle a motorcycle in a safe manner. (Children must be able to ride a bicycle with full confidence before coming to the Iron Horse Country Ranch Facility).

All terminations of this type can be made effective immediately and without refunds.

Holidays, Vacations, Miscellaneous Closings

Iron Horse Country Ranch LLC *will not be* providing services during the week of June 29-July 3rd, 2026.

Program Activities

A child should not bring toys or electronics (except for cell phones) from home. Toy weapons, such as guns or knives, are absolutely prohibited. Iron Horse Country Ranch LLC is not responsible for lost or broken toys or electronics brought from home.

Iron Horse Country Ranch LLC will post a weekly session activity chart, which will detail the activities for the session.

The parent must sign a general release authorizing Iron Horse Country Ranch LLC to engage in the activities of the ranch which include but are not limited to dirt bike motorcycle riding, swimming, and animal interactions with the child.

Meals

Mealtimes are generally at the following times:

Breakfast	8:45am
Mid-morning Snack:	10:00 am
Lunch	11:30 pm
Mid-afternoon Snack	2:00 pm
Dinner	5:30 pm
Evening Snack	8:00 pm

Parents are to notify Iron Horse Country Ranch staff of any Allergies and Reactions (Food, Medicine, Plants or Insects) or other health concerns on our Registration and Medical Release forms. Alternative foods/snacks will be made available. Parents are welcome to supply special foods as needed as well.

What Parents Must Provide

Iron Horse Country Ranch LLC will be responsible for providing the following items: all meals, drinks and snacks; all dirt bike motorcycles, safety gear, lockers to store personal belongings; liquid shower soap/shampoo; bed with covered mattress. If your child has special needs, please advise us in writing or furnish those items. **Parents must provide their child all items listed in the “What To Pack” portion of the Confirmation Letter which is also available to read on our website. In general, these items include all clothing and shoes for the week for riding, swimming, sleeping and recreation, toiletries, pillow with pillowcase, sleeping bag or blanket.**

Medical Care Information

The parent must provide Iron Horse Country Ranch LLC with updated medical information, including current health insurance regarding his or her child, information regarding the child's medical problems, immunizations, allergies, regular medications, physical handicaps, or restrictions on the child's physical activities. Information should also be provided as to whether the child has had measles, chicken pox, mumps, whooping cough, or any other contagious diseases. This information should be provided to Iron Horse Country Ranch LLC on the Registration form prior to the child's first Session day.

If a child becomes ill, Iron Horse Country Ranch LLC will first try to reach the parent. If the parent cannot be reached, Iron Horse Country Ranch LLC may contact the child's physician.

In case of a medical emergency, Iron Horse Country Ranch LLC will obtain the necessary emergency medical care for the child, including but not limited to transportation to an emergency

room. The parent will be responsible for all costs and expenses incurred in connection with any medical care provided to the child, including the cost of transportation. Iron Horse Country Ranch LLC does not cover medical costs or provide accident insurance.

Sick Child Policy

The goal of Iron Horse Country Ranch LLC is to keep both the children and staff healthy. Children experiencing any of the symptoms below *just prior to coming* to Iron Horse may not attend the Session. If a child exhibits any of these symptoms *while present during their Session*, the parent will be notified and must make plans to pick up the child. Iron Horse staff may obtain medical care for the child depending on symptoms and timing of parent arrival. The child may be isolated from the other children at the facility while awaiting parent pick up.

- Fever of 100 degrees F. or higher
- Irregular breathing
- Vomiting
- Persistent and/or Excessive Crying
- Child is not feeling well enough to participate in activities

The parent is expected to inform Iron Horse Country Ranch LLC of any illness or problem of a child that might affect other children at the camp.

The parent is responsible for arranging alternate care if the child is sick or is otherwise unable to attend his/her Session. Session fees will not be adjusted for the days that a sick child does not attend.

Iron Horse Country Ranch LLC will administer prescription and over-the-counter medication to a sick child with parental permission. All prescription medications must be in the original container with the child's name on it, dose, frequency and physician name. All over-the-counter medication must be in original packaging with child's name.

Emergencies

In case of an emergency, Iron Horse Country Ranch LLC will first try to reach the parent. If the parent cannot be reached, Iron Horse Country Ranch LLC will then contact the child's emergency contact person(s) as listed on the Registration and Medical release forms.

It is unavoidable that children will incur scratches and scrapes while playing or riding motorcycles. These minor injuries will be treated by Iron Horse Country Ranch LLC staff with antiseptic and a bandage. Iron Horse Country Ranch LLC staff will inform the parent of the minor injury and the treatment provided.

Discipline

Iron Horse Country Ranch LLC will explain the rules of the program to all children under its care, as appropriate. Expectations and consequences will be discussed with participants. Children learn what is expected of them, what the instructor's limits are, and the consequences for their actions, thereby reducing behavior problems. When a child understands the rules but chooses not to follow

the rules, then Iron Horse Country Ranch LLC may discipline the child using age-appropriate techniques, which consist of the following:

System of Consequences:

- A) Verbal warning
- B) Time out from Activities (5-minute, 10-min., 15-min.)
- C) Call to Parent
- E) Conference with the Parent and Child (Phone)
- F) Loss of the privilege to come to our facility. If necessary, Iron Horse Country Ranch LLC will discuss other options with the parent. There is no refund if a child must be dismissed from camp due to bad/unsafe behavior.

Pickup of a Child

To ensure the safety of the children attending the facility, Iron Horse Country Ranch LLC has established the following procedures for the pickup of a child from its facility: All persons picking up child must be on Registration form.

The parent must inform Iron Horse Country Ranch LLC in advance if someone other than the parent will pick up the child. If the parent has not provided Iron Horse Country Ranch LLC with such information, the child will not be released to the individual(s), and the parent will be notified.

Parent Participation

During our Friday Parent Show Day, parents may come to watch any of the activities from our safety zones. Communication between parents and our staff is important in maintaining a high-quality program. All comments and suggestions regarding services are welcome. **Please: no pets allowed on the ranch, even on leashes.**

Future Enrollment

Payment of the session fee will hold a child's spot open. Iron Horse Country Ranch LLC will not hold a child's spot open unless the parent has signed the Registration Form and Release Form contracts, completed all required forms, and paid the session fee. Fees will be refunded with 30-day notice of cancellation to session start date unless otherwise noted. After that a \$125.00 cancellation fee applies and the balance will be refunded if family emergency with proof of doctors note. Once session starts no refunds for any reason, child's health, weather, or any other reason.

Iron Horse Country Ranch - Camp Registration Form and Release Form

The parent must review and sign the Registration form and Release forms prior to the child's first day of care and payment.

Child Abuse and Neglect

Iron Horse Country Ranch LLC will carry out its obligation to report all suspected cases of child abuse and/or neglect to the proper authorities.

By enrolling your child in our camp, you agree to the above policies of our camp.